
WEBSITE ACCESSIBILITY STATEMENT

LAST UPDATED JULY 2023

Bittrex Global operates cryptocurrency exchanges in Liechtenstein and Bermuda. Bittrex Global GmbH is registered with the Financial Market Authority under Law of 3 October 2019 on Tokens and TT Service Providers (TVTG) in Liechtenstein to operate as a TT Exchange Service Provider, TT Token Depositary and Token Issuer on behalf and for the account of third parties. Bittrex Global (Bermuda) Limited is regulated by the Bermuda Monetary Authority and licensed as a Class F Digital Asset Business under the Bermuda Digital Asset Business Act 2018 to operate as a digital asset exchange, provide custodial wallet services and operate as a digital asset derivative exchange provider.

1. GENERAL

This statement is made by Bittrex Global (Bermuda) Ltd., Bittrex Global GmbH, and their relevant affiliates (collectively “**Bittrex Global**”, “**we**”, “**us**” and their derivatives). This statement is provided for information purposes only and is not a binding contract. It is of general application and may apply to both customers and non-customers. For customers of Bittrex Global, the relevant Bittrex Global Terms of Service (as amended from time to time) which have been accepted by you in connection with your use of Bittrex Global’s services govern any access to, or use of, any services provided by us; and in the event of any conflict between the Terms of Service and this statement, the Terms of Service will apply. Bittrex Global may, at its sole discretion and without notice, amend or modify this statement from time to time by publishing an updated statement on its website

2. OUR COMMITMENT

At Bittrex Global, we are committed to supporting and embracing a culture of diversity and inclusion, where all colleagues and customers, including those with disabilities, can fulfil their potential.

We are committed to ensuring that this website is accessible to the widest range of visitors we can, regardless of ability, disability or impairment. Our ongoing site design, development and content creation is guided by best-practice accessibility guidelines such as WCAG and ISO 30071-1.

3. ADAPT YOUR EXPERIENCE TO YOUR NEEDS

While this site has been created to be usable ‘as is’, many people may get the most accessible experience by customising their computer to suit their individual needs – for example: to get the site spoken to them, to change its colour-scheme, or increase the size of its text.

If that sounds like it would be useful to you, we recommend you visit [WAI’s Better Web Browsing: Tips for Customizing your Computer](#) to find information on how these customisations (achieved by using accessibility features already on your computer, smartphone or tablet, or through installing assistive technologies) might suit you.

4. LIMITATIONS OF THIS SITE'S ACCESSIBILITY

Through expert accessibility testing of our site, using representative assistive technologies used by our users, we are aware that it has some current accessibility limitations, and we are working to address these and to gain WCAG 2.1 AA compliance over the next few months, as follows:

- (a) We are working to improve the alternative text of some images;
- (b) We are reviewing how headings are applied and structured throughout the site;
- (c) Some error messages in forms are being reviewed to improve how they are voiced by screen readers;
- (d) Some interactive elements are being made compatible with using keyboard alone;
- (e) We are improving focus of screen readers so that it can be more intuitive;
- (f) Some UI controls and content that updates are being reviewed to improve their compatibility with various assistive technologies; and
- (g) Some labels used by assistive technologies and common terminology may not be translated into local country languages.

Please let us know if you encounter any accessibility barriers by emailing us at digitalaccessibility@bittrexglobal.com. To help us understand your difficulty quickly, it would help us if you could specify the specific service in your email and provide the information advised in [Contacting Organisations about Inaccessible Websites](#) in your request.

All constructive feedback regarding the accessibility or usability of our site is welcome and will be carefully considered.

5. MORE INFORMATION

If you need additional information, please contact us at [Bittrex Global Support](#).